



The Waste Contractors and Recyclers Association of NSW, in conjunction with our training partner, Sydney Safety (RTO 40992), are pleased to offer the following training to our Members:

ICAM Lead Investigator

ICAM (Incident Cause Analysis Method) is an internationally renowned, best practice systemic safety investigation analysis method. It aims to identify both local factors and failures within the broader organisation and productive system that contributed to the incident, such as communication, training, operating procedures, incompatible goals, change management, organisational culture and equipment. Through the analysis of this information, ICAM provides the ability to identify what really went wrong and to make recommendations on necessary remedial actions to reduce risk and build error-tolerant defences against future incidents. The ICAM process incorporates best practice Human Factors and Risk Management principles. ICAM is used extensively by many of Australia's leading industrial and mining organisations and throughout the world.

This training will ensure Attendees understand how to:

- Lead an investigation team to conduct detailed investigations
- Provide reports to management identifying incident cause and course of action
- Access tools and resources needed to manage an investigation
- Underpin and drive WHS CULTURE throughout your organisation
- Enhance RISK ASSESSMENT process with your organisation
- Drive ROOT CAUSE outcomes

The course has been designed to:

- 1. Provide comprehensive training in best practice ICAM methods;
- 2. Turn safety leaders in to ICAM experts;
- 3. Provide qualifications to supervise incident investigations in the workplace;
- 4. Allow participants to access the skills and tools to manage investigations;
- 5. Provide online material, tools and resources for participants to extend their competencies

Where is and how long is the workshop?

This is the supervisor level program for investigating incidents and is conducted over two days and incorporates Incident Investigator Training. The workshop will be delivered at WCRA's Wetherill Park training facility.

Who should attend?

The workshops will provide great learning opportunities for:

- Safety professionals;
- Operations Managers & Supervisors;
- Depot Managers & Supervisors;
- Maintenance & Equipment Managers & Supervisors;
- Senior Managers & Executives.

Successful participants will receive a Statement of Attainment for:

- RIIWHS301D Conduct safety and health investigations
- BSBWWHS505B Investigate WHS incidents



ICAM LEAD INVESTIGATOR COURSE

REGISTRATION FORM

DATE	LOCATION
8.30am – 4.30pm (2 days)	

Payment is strictly by cheque or credit card at time of booking.

How to book: Complete the tables below and return to the WCRA office with your payment.

Please note that bookings will not be guaranteed without up-front payment of the fee.

- Each workshop will run for 2 days 8.30am to 4.30pm
- Morning tea & lunch will be provided

Confirmation: An email will be sent confirming your booking once minimum numbers have been attained

Sessions run subject to a minimum number of 10 attendees in total. Cancellations will only be accepted in writing, up to close of business 2 weeks prior to the course. Please note that no refunds or credits will be issued for non-attendance.

Organisation	
Contact Person Name & Phone No.	

	Attendee Name(s)	Phone Contact	USI#	Email Address
1				
2				
3				
4				
5				

Fee Covers: Training, course participant's material, lunch, Statement of Attainment

Payment Details				
Total Amount at \$950 pp	\$			
Credit Card Type	Please Tick: Visa () MasterCard () Amex () Cheque ()			
Credit Card Holder				
Credit Card Number	Expiry Date: /			
Signature				